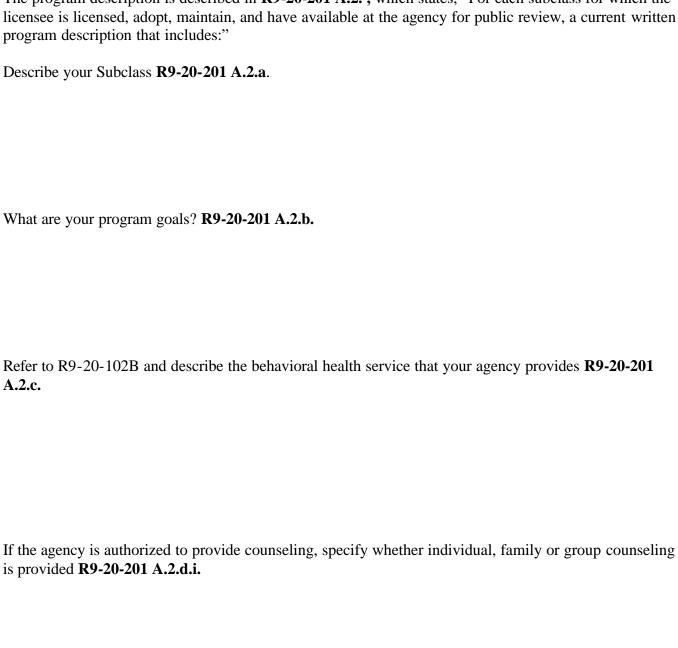
Program Description

This template can help you set up your program description. It is NOT a substitute for the rules. Please refer to the rule number and read the rule thoroughly before developing your program description. This template is also available in an electronic version for your convenience.

The program description is described in **R9-20-201 A.2.**, which states, "For each subclass for which the licensee is licensed, adopt, maintain, and have available at the agency for public review, a current written program description that includes:"



If the agency is authorized to provide counseling, specify whether the counseling addresses a specific type of behavioral health issue, such as substance abuse or a crisis situation R9-20-201 A.2.d.ii.
If the agency is authorized to provide counseling, indicate the type and amount of counseling offered by the agency each week R9-20-201 A.2.d.iii.
Identify the population that is served by the agency, such as children, adults age 65 or older, individuals who are seriously mentally ill, individuals who have substance abuse problems, or individuals who have co-occurring disorders R9-20-201 A.2.e.
Specify the hours and days the agency's administrative offices are open R9-20-201 A.2.f.i.
Specify the hours and days behavioral health services are available at the agency R9-20-201 A.2.f.ii.

Specify whether the agency provides behavioral health services off the premises and if so, the behavioral health services that are provided off the premises R9-20-201 A.2.g.
Indicate the criteria for admitting and re-admitting an individual into the agency R9-20-201 h.i.
Indicate the criteria for placing an individual on a waiting list R9-20-201 h.ii.
Indicate the criteria for referring an individual to another agency or entity R9-20-201 h.iii.
Indicate the criteria for discharging a client, including an involuntary discharge R9-20-201 h.iv.
Indicate the criteria for transferring a client R9-20-201 h.v.

Indicate the criteria for declining to provide behavioral health services or treatment to an individual R9-20-201 h.vi.
Describe the minimum qualifications, experience, training, skills, and knowledge specific to the behavioral health services the agency is authorized to provide and the populations served by the agency that staff members are required to possess R9-20-201 A.2.i.
Describe the policies and procedures for receiving a fee from and refunding a fee to a client or a client's parent, guardian, or custodian R9-20-201 A.2.j.
Describe the availability of behavioral health services for an individual who does not speak English R9-20-201 A.2.k.
Specify the accommodations made to the premises for individuals with a mobility impairment, sensory impairment, or other physical disability R9-20-201 A.2.l.